

PRIVATE LESSON POLICY

Fees & Payment

Freeway Music At Sims Music weekly lessons are **\$120 per month** (half-hour) or **\$230 per month** (hour). Payments will be made through automatic withdrawal on the first, fifth, or tenth of each month via a credit/debit card.

We will be closed for Spring Break, Thanksgiving, Christmas, New Year's, and one week during the summer of your instructor's choice. Advanced notice of these closed dates will be posted in the studio and via our monthly newsletter.

We do not prorate monthly lesson payments, except for a student's first month (if applicable).

Lesson Attendance

If your instructor must miss a lesson for an extenuating circumstance, they may appoint a qualified substitute teacher in their absence. Otherwise, your instructor will reschedule your lesson to a mutually agreeable time.

There are no makeup lessons if a student misses due to illness, vacation, sports, or other extracurricular conflicts. Our instructors' schedules are often completely full, thus there may not be additional availability outside of your reserved lesson time. Some alternative options available to you are:

- A virtual lesson at your normally scheduled time
- A customized practice video

Lesson Cessation

If you wish to stop lessons, we ask for **one calendar month's notice in advance**. That notice must be submitted via electronic exit survey (Found on our website footer or <u>at this link</u>) by the seventh of your final month. For example, if August is to be your last month paying for and attending your lessons, the exit survey must be completed by August 7th.

*Exit surveys submitted after the seventh will apply to the following month.

For specific <u>location</u> information, instructors, events and more, visit:

www.freewaymusic.net 844-LESSON-1